

AHTC'S OPERATIONS during COVID-19 CIRCUIT BREAKER PERIOD 07 APRIL 2020 – 04 MAY 2020



Essential Services

All essential services will continue. These include: Conservancy cleaning, Electrical / Sanitary works, Lift Maintenance, 24-Hours EMSU etc.

Non-essential services, such as Bulky Items Removal Services, will be suspended.

Upgrading Works

Essential works (such as lift renewal works) will continue for public safety. Non-essential upgrading/improvement works (such as neighbourhood upgrading and lift enhancement works) will be postponed till further notice.

Service and Payment Counters

All our Service and Payment Counters will be temporarily closed.

For payment of S&CC, you may use these alternative payment modes:

- AXS (via Machine or mobile app)
- SAM Machines
- Internet Banking (DBS/POSB, UOB, Standard Chartered)
- By Cheque to “Aljunied-Hougang Town Council” (Please write behind the cheque: your name, contact number, block and unit number)

Facility Bookings

Only funeral wakes applications may be processed. To do so, please call us at 6744-1033.

During this period, you may encounter a longer response time. For this, we seek your kind understanding.

We remain committed to serving you to the best we can. For feedback or assistance, please:

Email: feedback@ahtc.sg

Telephone: 6744-1033 / 6385-8888