

# AHTC'S OPERATIONS during COVID-19 CIRCUIT BREAKER PERIOD 07 APRIL 2020 – 01 JUNE 2020



## Essential Services

All essential services will continue. These include: Conservancy cleaning, Electrical / Sanitary works, Lift Maintenance, 24-Hours EMSU etc.

Non-essential services, such as Bulky Items Removal Services, will be suspended.

## Upgrading Works

Essential works (such as lift renewal works) will continue for public safety. Non-essential upgrading/improvement works (such as neighbourhood upgrading and lift enhancement works) will be postponed till further notice.

## Service and Payment Counters

All our Service and Payment Counters will be temporarily closed.

For payment of S&CC, you may use these alternative payment modes:

- AXS (via Machine or mobile app)
- SAM Machines
- Internet Banking (DBS/POSB, UOB, Standard Chartered, UOB)
- By Cheque to "Aljunied-Hougang Town Council" (Please write behind the cheque: your name, contact number, block and unit number)

## Facility Bookings

Only funeral wakes applications may be processed. To do so, please call us at 6744-1033.

During this period, you may encounter a longer response time. For this, we seek your kind understanding.

**We remain committed to serving you to the best we can.** For feedback or assistance, please:

Email: [feedback@ahtc.sg](mailto:feedback@ahtc.sg)

Telephone: 6744-1033 / 6385-8888

# 阿裕尼-后港市镇会的业务调整，以配合 新冠病毒抗疫关键期 2020年4月7日 至 6月1日



## 必要服务

所有的必要服务将继续运作。这些服务包括：清理公共区域工作、电力和卫生工程、电梯维修、24小时紧急服务等。

所有非必要服务，如清除大型物件，将在这期间暂停。

## 提升环境工程

影响公共安全的必要工程（如更换电梯工程）将继续进行。

非必要工程（如邻里翻新计划及电梯提升计划）将暂停，直到另行通知。

## 收银与服务台

市镇会的所有办公室的收银和服务台将暂时关闭。

若您需要还杂费，请运用以下方式：

- AXS 服务机
- SAM 服务机
- 网上银行服务（DBS/POSB, UOB, Standard Chartered, UOB）
- 支票至 “Aljunied-Hougang Town Council” （请在支票负上面填写您的姓名、地址、以及联络号码）

## 设施预定

设施预定只限于丧葬会场。请拨打6744-1033做预定。

在这期间，你收到回复的时间会比较长。市镇会在此请居民的谅解。

**我们依然竭尽所能为您服务。** 若您有任何疑问或需要协助，您可用以下方式联系我们：

电邮：[feedback@ahtc.sg](mailto:feedback@ahtc.sg) 电话日线：6744-1033 / 6385-8888  
(紧急服务)